



CUSTOM BUILT SHUTTERS

Troubleshooting and Care Instructions



TOUCH UP

Touch up paint is provided with all shutters. Any scratches may be removed by simply using a soft cloth. Caulking may be used to reduce any light gaps and to help secure the frame to the wall.

OPERATION

Move the tilt rod to open and close the louvers, for the best light control, the louvers are designed to close in the up position. Open the panels by grasping the stile on the panel frame. Never open the panels by pulling on the tilt rod or louvers.

TROUBLESHOOTING

The panels will not stay closed:

Make sure the button on the back of the panel is engaging firmly with the button catch.

The shutter panels rub against the top or bottom piece of the framework:

Use a level to verify that the top, bottom, and sides of the framework are mounted squarely. If the frame is not square you will have to make necessary adjustments to the frame and reinstall the panels.

CLEANING

Minimum care and cleaning is needed to maintain the beauty of your shutters.

To Dust: Use a soft clean cloth or vacuum with brush attachment.

To Clean: Use soft cloth with mild soap and water

Do Not Use: Ammonia-based cleaners, harsh chemicals or abrasives.

CUSTOMER SERVICE AND INSTALLATION HELP

Please Call us, we will be happy to assist you.

800-262-6240